



## CUSTOMER SERVICE STATEMENT

OPITO  
In partnership with

### ANGLO-EASTERN MARITIME TRAINING CENTRE

**Registered Office** : Plot No. 50, Karmayog Building, Near Sona Udyog, Parsi Panchayat Road,  
Andheri (E), Mumbai- 400 069. Tel: 2683 7007 / 6720 5600 / Fax: 2683 7008  
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(an OPITO Approved Training Organisation)



in respect of all persons attending an OPITO approved course  
commit to the following :

- To ensure that delegate safety and well-being remains the highest priority at all times.
- To ensure all training is conducted in a safe and controlled environment by qualified instructors.
- To ensure all personnel receiving OPITO training, are aware that (Anglo-Eastern Maritime Training Centre) have the responsibility and right to intervene and stop training, when it is safe to do so, should they observe a delegate in distress or their health and safety is at risk.
- To ensure all delegates understand their rights when receiving OPITO training, including the right to demand to stop training if they are in distress or their health and safety is at risk.
- To be treated in a courteous manner at all times
- To ensure delegate competence is assessed by trained and qualified Assessors (where applicable)
- To ensure training events are limited to a maximum number of delegates as defined within the OPITO standards

**Capt. K N Deboo**  
Director & Principal  
Anglo-Eastern Maritime Training Centre

One role of OPITO is to ensure all persons receive training to the OPITO standards, as specified by the Oil & Gas Extraction Industry. If you have any questions, queries or comments with regard to OPITO training standards or courses, please contact **OPITO Asia Pacific Sdn Bhd, Kuala Lumpur, Malaysia office at (+603-20727350)**. Alternatively contact OPITO via email at [international.enquiries@opito.com](mailto:international.enquiries@opito.com) or visit the OPITO web site [opito.com](http://opito.com)